



Attn: **Maggie Smith**
WebGen
Unit 45
123 Mawson Street
Noosa Heads Queensland 4567

DATE

30/03/2026

REFERENCE

RE: 2024 Mazda CX-3 Red. — vehicle

Dear Maggie,

Please find enclosed the details regarding 2024 Mazda CX-3 Red..

Asset — Vehicle

2024 Mazda CX-3 Red.

Details

| | |
|-------------------|---------------------|
| Asset Tag | CNR-MAZ-CX3-010 |
| Serial Number | VIN-234-543-456-764 |
| Make | Mazda |
| Model | CX3 |
| Purchase Date | 17/03/2023 |
| Last Service Date | 04/03/2026 |
| Next Service Date | 05/10/2026 |

Related Entities

Owned by:

WebGen (Organisation)

Notes

Diagnosis | **Scheduled 20,000 km / Annual Service** | Auto Admin · 25/03/2026 02:01
Customer Reported Symptoms

Customer presented vehicle for scheduled service and noted the following:

Intermittent squealing noise from front of vehicle during cold start.
Air conditioning not cooling as effectively as expected during hot afternoons.

No warning lights illuminated on dash at time of drop-off.

Inspection & Diagnosis

Completed full scheduled service inspection including safety check, fluid levels, brakes, suspension, battery test, and scan tool diagnostic check (no fault codes stored).

Fault 1 – Drive Belt Noise

Inspection revealed minor glazing and light cracking on the auxiliary (serpentine) drive belt. Noise consistent with belt slip during cold start. Belt tension within range but wear evident.

Fault 2 – Cabin Air Filter Restricted

Cabin air filter heavily contaminated with dust and debris, restricting airflow through HVAC system. Air conditioning system pressures tested normal; reduced cooling performance attributed to restricted cabin filter.

Repairs & Work Completed

Scheduled Service Performed:

Engine oil and oil filter replaced.
Checked and topped up all fluid levels (coolant, brake fluid, washer fluid).
Brake inspection – pads and rotors within serviceable limits.
Tyre pressures adjusted and tread depth recorded.
Battery tested – passed.
Road test completed – no abnormal driveline concerns.

Fault Repairs:

Replaced auxiliary drive belt to eliminate cold start squeal.
Replaced cabin air filter to restore HVAC airflow and cooling efficiency.
Final Outcome

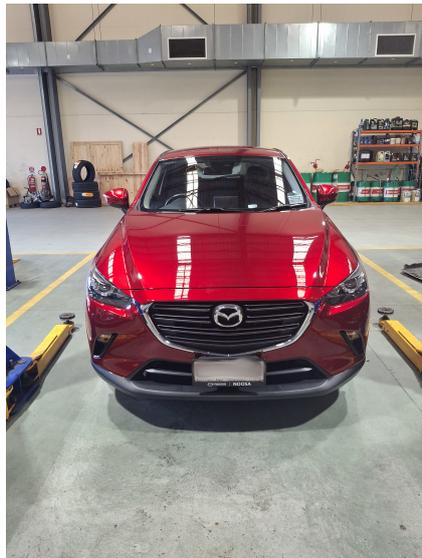
Vehicle operating normally after service.
No warning lights present.
Air conditioning performance restored.
Cold start noise eliminated.

Advised customer next scheduled service at 30,000 km or 12 months, whichever occurs first.

Diagnosis | Noise from RHS front | Auto Admin · 30/03/2026 02:49

This was a stone in the wheel assembly

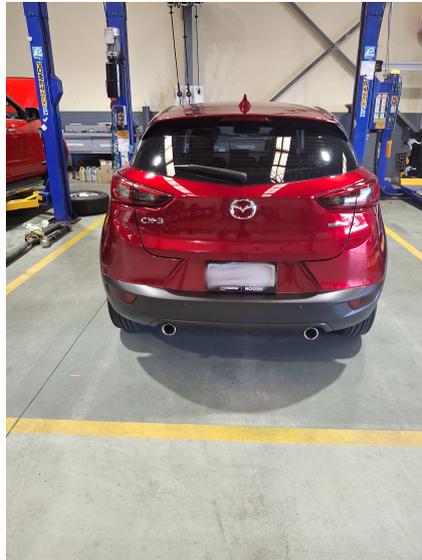
Attached Images



CX3 Front



CX3 RHS



CX3 Rear



CX3 LHS



CX3 Odo

Kind regards,
Auto Admin
AutoPro